Food & Beverage

Application Data No. 182 02/10

NOV® Mono® Universal Parts Save The Day For Premier Foods

When part of Premier Food's Sarsons factory in Manchester was brought to a halt because of a progressing cavity pump failure, it turned to NOV® Mono® for the supply of a replacement part from their Mono Universal Parts (MUP) range, which was delivered to site two hours after the call.

Premier Foods, which has a wide throat progressing cavity pump installed from another manufacturer, was unhappy with the average life span of the pump's stator, which required regular replacement. This was causing significant downtime at the plant, as the pump transfers spent grain - a byproduct of production, which impacts on efficiency and output.

Following unsuccessful trials of another stator from the OEM, Premier Foods decided to contact Mono to provide an alternative solution. Within two hours Mono had delivered a replacement stator, which was picked from their comprehensive stocks of Mono Universal Parts. These parts are manufactured by Mono for other branded progressing cavity pumps, and for this customer, cost one third of the OEM equivalent. Premier Foods pump was up and running the same day.

Paul Vickers, Engineering Manager at Premier Foods, commented: "We use Mono as a matter of course in many areas; being a local, long established and reputable supplier, we decided to seek their technical advice to find an alternative to the short life span of our existing progressive cavity pump part.

"Mono was able to quote and deliver a replacement part in just two hours, at least twice as quickly as the OEM, allowing the pump to be up and running the very same day. Plus, the cost of the stator from Mono was also substantially lower than the OEM's model."

Manufactured by Mono, parts in the MUP range attract the same warranties and guarantees as parts for the Mono's own progressing cavity pumps, and they have been designed to be used in seepex®, Netzsch®, PCM, Allweiler, Robbins & Myers, Bornemann and Orbit pumps.

With an established customer base across Europe, the full range includes rotors, stators, coupling rods, shafts, pins/bushes, seals and drive train assemblies. Comprehensive stocks are held at Mono's head office to offer best in class lead times with same day delivery available for stock items.



Mono Pumps Ltd Martin Street, Audenshaw Manchester, M34 5JA England T. +44 (0)161 339 9000 E. info@mono-pumps.com www.mono-pumps.com



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